

## VIRGINIA HEALTH CARE SURVEY RESULTS – OCTOBER 2024

800 registered Virginia voters were interviewed statewide by telephone from October 21 through October 24, 2024 by Mason-Dixon Polling & Strategy. Margin for error is  $\pm 3.5\%$ .

**QUESTION: Studies show health plans are increasingly requiring patients to receive prior authorization for medical care. In the past year, have you experienced a delay or denial of care that was recommended by your health care provider due to insurance prior authorization rules?**

Yes	28%
No	72%

**QUESTION: (VOTERS WHO SAID "YES" n=223) Do you feel government should or should not take action to limit prior authorization policies?**

Should	76%
Should not	24%

**QUESTION: Virginia has a Certificate of Public Need law that regulates health care expansion to promote access to quality care and affordability. Which one of the following comes closest to your view? (ORDER ROTATED)**

**70% - Health care services should be evenly distributed so that all Virginians have access to quality care no matter where they live. Otherwise, providers would be concentrated in wealthier areas and could cherry pick only profitable services to provide.**

**24% - Health care should be treated like a free market in which government has no say in regulating health care providers and services, leaving providers free to choose only those patients and communities they want to serve.**

**6% - Not sure/Neither (NOT READ)**

**QUESTION: Do you feel Virginia's Certificate of Public Need program should be kept in place or eliminated?**

Kept	61%
Eliminated	14%
Not Sure	25%

**QUESTION: Like many states, Virginia faces health care workforce shortages that are affecting hospitals, and other health care facilities, which can impact patient access to care. How concerned are you about health care workforce shortages and what they mean for your ability to access care? Are you:**

<b>Very Concerned</b>	<b>30%</b>
<b>Somewhat Concerned</b>	<b>41%</b>
<b>Not Too Concerned</b>	<b>23%</b>
<b>Not at All Concerned</b>	<b>6%</b>

**QUESTION: Which ONE of the following do you believe is MOST responsible for rising health care costs? (ORDER ROTATED)**

<b>Health insurance companies</b>	<b>31%</b>
<b>Pharmaceutical companies</b>	<b>20%</b>
<b>The government</b>	<b>15%</b>
<b>Older and sicker population using more services</b>	<b>9%</b>
<b>Inflation</b>	<b>7%</b>
<b>Health care consolidation</b>	<b>7%</b>
<b>Hospitals</b>	<b>5%</b>
<b>Not Sure (NOT READ)</b>	<b>6%</b>

**QUESTION: Generally speaking, is your opinion of Virginia's hospitals favorable or unfavorable?**

<b>Favorable</b>	<b>75%</b>
<b>Unfavorable</b>	<b>15%</b>
<b>No Opinion</b>	<b>10%</b>

**QUESTION: Now, I'd like you to think for a moment about your own experiences with hospitals in Virginia. How would you rate your experiences as a patient or family member? Have they been:**

<b>Very positive</b>	<b>34%</b>
<b>Somewhat positive</b>	<b>50%</b>
<b>Somewhat negative</b>	<b>10%</b>
<b>Very negative</b>	<b>6%</b>

**QUESTION: Generally speaking, is your opinion of health insurance companies favorable or unfavorable?**

<b>Favorable</b>	<b>34%</b>
<b>Unfavorable</b>	<b>59%</b>
<b>No Opinion</b>	<b>7%</b>

**QUESTION: There has been a documented rise in people seeking treatment for mental health challenges and substance abuse issues. Have you, or a family member, recently sought medical treatment for a behavioral health condition?**

<b>Yes, have already sought treatment</b>	<b>25%</b>
<b>Have not been treated, but plan to get help</b>	<b>12%</b>
<b>Unsure about seeking treatment</b>	<b>12%</b>
<b>Do not plan to seek treatment</b>	<b>49%</b>
<b>No Answer (DON'T READ)</b>	<b>2%</b>

## DEMOGRAPHICS

<b>AGE:</b>	18-34	136	(17%)
	35-49	231	(29%)
	50-64	218	(27%)
	65+	209	(26%)
	Refused	6	(1%)
<b>RACE/ETHNICITY:</b>	White/Caucasian	560	(70%)
	Black/African-American	169	(21%)
	Hispanic/Latino	45	(6%)
	Other	26	(3%)
<b>PARTY IDENTIFICATION:</b>	Democrat	297	(37%)
	Republican	263	(33%)
	Independent or Other	240	(30%)
<b>EDUCATION:</b>	High School or less	95	(12%)
	Some College/Vocational	254	(32%)
	College Graduate	271	(33%)
	Graduate Degree	176	(22%)
	Refused	4	(1%)
<b>GENDER ID:</b>	Male	382	(48%)
	Female	407	(51%)
	Other	3	(1%)
<b>REGION:</b>	Northern Virginia	225	(28%)
	Central Virginia/Shenandoah	140	(17%)
	Richmond Metro	110	(14%)
	Tidewater/Hampton Roads	170	(21%)
	Lynchburg/Southside	85	(11%)
	Roanoke/Southwest Virginia	70	(9%)